



*Consultancy, training and project management*

***Concerto Services*** is an established and respected provider of services to a number of industry sectors. Operating from riverside offices in the Summer Wine Country of Holmfirth, West Yorkshire, we offer high calibre programmes offsite, onsite nationally and via distance learning.

We are proud to present our current catalogue of training and workforce development programmes. Please enquire for fuller details or to discuss any additional training or consultancy requirements.

*'Services that help your organisation  
to improve and grow'*



## ***Concerto Training Services: Our training programmes***

### **Accredited award programmes**

**CIEH Award level 2 in Food Safety in Catering**

**NCFE Cert. level 2 in Dementia Awareness**

**NCFE Cert. level 2 in Safer Moving & Handling**

**NCFE Award level 2 in Safeguarding Children and Young People**

**NVQ Assessor A1 award**

**NVQ Internal Verifier V1 Award**

**NVQ Health & Social Care – Adults Level 2 / Level 3 / Level 4**

**NVQ Health & Social Care – Children & Young People Level 3 / Level 4**

**NVQ Leadership and Management for Care Award Level 4**

**Preparing to Teach in the Lifelong Learning Sector (PTLLS) Award**

**Certificate in Teaching in the Lifelong Learning Sector (CTLTS) 7304 Award**

**Diploma in Teaching in the Lifelong Learning Sector (DTLLS) 7305 Award**



## Social Care and Child Care programmes

### Adults Services

Care Planning, Daily Recording and Key Working

Loss and Bereavement

NVQ Health & Social Care – Adults – Level 2 / Level 3 /Level 4

Person-centred practice

Safeguarding Vulnerable Adults (POVA)



### Care Worker Induction

Emergency First Aid for the Appointed Person

Equal Opportunities and Cultural Awareness

Fire Safety Awareness

First Aid Basic Awareness

Food Hygiene Awareness

Full Induction (Four/Five Day) to comply with Common Induction Standards

Health & Safety in the Workplace

Infection Control

Moving & Handling of People

Online Day One Introduction Programme for Care Workers (customised interactive programme)

Paediatric First Aid Course

Safeguarding Children and Young People

Safeguarding Vulnerable Adults (POVA)

Recording, Report Writing and Effective Communication

## Children and Families Services

Assessment Skills for Children's Services

Attachment Theory & Practice

Care Planning, Daily Recording and Key Working

Common Assessment Framework

Foster Care: CWDC Training, Support & Development Standards

NCFE Award level 2 in Safeguarding Children and Young People

NVQ Health & Social Care – Children & Young People Level 3 / Level 4

Paediatric First Aid Course

Resilience, risk and protective factors in supporting children and families

Safeguarding Children and Young People

Working with Families in the Community: a training programme for Parent Support Workers,  
Family Support Workers, Contact Workers and Social Work Assistants



## Disability and Special Needs Services

Autistic Spectrum Disorders Awareness

Dementia Awareness

Learning disabilities: an introduction for non-specialists

NCFE Cert. level 2 in Dementia Awareness

NCFE Cert. level 2 in Safer Moving & Handling

Person-centred practice

Postural Care Skills Programme

## Tutoring and management

### Tutoring and mentoring

Certificate in Teaching in the Lifelong Learning Sector (CTLTS) 7304 Award

Diploma in Teaching in the Lifelong Learning Sector (DTLLS) 7305 Award

Dynamic Teaching: Enhanced training and presentation skills

NVQ Assessor A1 award

NVQ Internal Verifier V1 Award

Preparing to Teach in the Lifelong Learning Sector (PTLLS) Award

Presentation skills



### Senior Carer, Management and Specialist

Essential Skills for the Senior Care Worker

Handling complaints

Independent complaints investigation and serious case reviews

Mentoring Skills

NVQ Leadership and Management for Care Award Level 4

Risk Assessment in Social Care Services

Staff Supervision and Appraisal Skills

Warner recruitment

### Employment Agency Skills

Essential Skills for the Social Care Agency Consultant

Warner recruitment

***Concerto Business Services:*** Our project management and consultancy services

Independent complaints investigations and review panel members

Independent social work assessments and consultancy

Serious case reviews

Virtual training department service

Workforce development programme review and consultancy

***Concerto Services:*** Our record

Our company is proud to have provided quality services to a large number of important clients. The following list is a small selection:

Active Home Care

Action First

AJ Social Care

Balfour Beatty Construction

Barnardos

Birkwood Plant Training

Bolton Social Services

Bryn Melyn Group

Camphill Village Trust

Capita

Catalis

Choice Recruitment

Doncaster Social Services

Ethical Care Recruitment

Full Body & the Voice Theatre

Hesley Group

Hollybank Trust

Liverpool City Council

Mencap

NACRO

National House Building Council

Principles Social Care Recruitment

Profile Locums

Quality Locums

Social Work 2000

Rotherham Social Services

Spectrum Social Care

St John Ambulance

Sutton Social Work

Sure Start

Wakefield Social Services

Wrencare

Whatever your needs, *Concerto Services* will endeavour to meet them to the highest standards at an economic price. We look forward to working with you.

Tel. 01484 663399

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[www.concertoservices.co.uk](http://www.concertoservices.co.uk)

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to improve and grow'*

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